

HAYLEE LAKE

Glen Carbon, IL

(217) 274-9760 | Lakehaylee@gmail.com

<https://hayleelakeportfolio.com/>

EXPERIENCE

INTERNSHIP

Edwardsville Children's Museum | Edwardsville, IL

- Make social media content for the TikTok and Instagram
- Started the TikTok from scratch in March
- Have gotten three videos to over 1,500 views

FLOOR STAFF

Edwardsville Children's Museum | Edwardsville, IL

2022 – PRESENT

- Answering questions about museum policies and addressing customer concerns.
 - Greeting customers, help locate merchandise, and suggest suitable options.
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EDUCATION

BACHELOR'S DEGREE – IN PROGRESS

Southern Illinois University Edwardsville

AUGUST 2021 – CURRENT

- Currently completing my bachelor's degree in mass communications at SIUE
 - Minor in Sociology and Women's Studies
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SKILLS

- Excellent customer service skills
 - Good problem-solving skills
 - Teamwork skills
 - Adobe Creative Suite
 - Graphic Design
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REFERENCES

Amanda Pilkington

Program Manager

(314) 276-8047

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Heather Zuke

Marketing and Events Manager/Internship Supervisor

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